

2 HILLSIDE AVE UNIT G, HARTFORD, US, 06106 • EMIAME6@GMAIL.COM  
• (860)-466-9186

**EMILY GONZALEZ**

automotive tech

**PROFESSIONAL SUMMARY**

Automotive tech with 4 years of experience in vehicle maintenance and repair, excelling in advanced diagnostic assessments and inventory management. Proficient in utilizing modern maintenance techniques and digital diagnostic tools to enhance service delivery and customer satisfaction. Demonstrates strong leadership in mentoring technicians and driving business growth through strategic partnerships and innovative solutions.

**EMPLOYMENT HISTORY**

LUBE TECH

May 2024 - Present

Liberty Honda

71 w service rd hartford ct

- Perform comprehensive vehicle maintenance, including oil changes, fluid checks, and tire rotations while maintaining strict quality standards and safety protocols
- Diagnose and document vehicle conditions, recommend preventive maintenance, and maintain detailed service records for optimal vehicle performance
- Work closely with senior technicians to expand knowledge of complex automotive systems and implement best practices in vehicle maintenance
- Utilize digital diagnostic tools and modern maintenance techniques to deliver efficient, high-quality service while adapting to new vehicle technologies

**SENIOR TECHNICIAN**

Valvoline Instant Oil Change

Apr 2023 - May 2024

Windsor Locks, CT

- Led diagnostic assessments and complex repairs across diverse vehicle types, maintaining service quality standards and implementing preventive maintenance protocols.
- Mentored junior technicians in advanced repair techniques and safety procedures, fostering team development and operational excellence.
- Optimized inventory management systems and developed solutions for complex mechanical issues, enhancing workshop efficiency and service delivery.
- Introduced improved diagnostic methods and repair techniques, resulting in enhanced service quality and increased customer retention.

**PART SALES MANAGER**

Autozone

Nov 2022 - Feb 2023

Windsor Locks, CT

- Led automotive parts sales team, optimized inventory management, and implemented customer service protocols that enhanced client satisfaction and store performance

- Analyzed sales trends to streamline stock levels, reduced parts delivery time, and developed strategic partnerships with local repair shops
- Mentored sales associates, coordinated with suppliers, and maintained strong relationships with commercial accounts to drive business growth

### **MECHANICAL ASSEMBLY**

Tld

Feb 2021 - Apr 2021

Windsor

- Assembled mechanical components with precision, maintaining quality standards while optimising workflow processes and documenting technical improvements
- Conducted thorough quality checks on assembled units, identified potential defects, and implemented preventive measures to reduce error rates
- Partnered with cross-functional teams to streamline assembly procedures, share technical knowledge, and enhance production efficiency
- Consistently met production targets while maintaining high-quality standards, contributing to improved assembly line performance
- Proposed and implemented assembly process refinements, reducing component handling time and improving overall workflow efficiency

### **EDUCATION**

HIGH SCHOOL DIPLOMA

Hartford High

Graduated With High honors

Sep 2016 - Jun 2020

Hartford, CT

### **SKILLS**

Automotive (Skillful), Mechanical Assembly (Skillful), Sales Management (Skillful), Technical Support (Skillful), Oil Change (Expert), Auto Parts (Skillful).

### **LANGUAGES**

Spanish (Native), English (Proficient).

### **REFERENCES**

Dave Gunderson, Liberty honda (+1 (203) 214-2746); mike plumber, liberty honda (8602324148)