



PRAVEEN KUMAR

+971(0) 50 415 8698 | +971(0) 52 985 2554 | praveen.mechanical005@gmail.com

SERVICE MANAGER – TECHNICAL AND PRODUCT SUPPORT

RENTAL | HEAVY | CONSTRUCTION | MINING EQUIPMENTS AND VEHICLES

CAREER HIGHLIGHTS

CAREER OBJECTIVE

To be a dynamic Engineering Professional contributing to organizational growth by utilizing my exposure, skills and attributes whilst enhancing my leadership horizons.

PERSONAL DETAILS

Full Name - Praveen Kumar Kuttileth Venu

D.O.B. - 02/05/1985

Nationality - Indian

Address - Dubai, UAE

Marital Status - Married

Availability - 30 Days' Notice

Visa - Transferable

Driving License - UAE

CONTACT DETAILS

+971(0) 50 415 8698

+971(0) 52 985 2554

praveen.mechanical005@gmail.com

- 13 Years of Comprehensive experience as a Technical Professional throughout India, KSA, UAE, Qatar and Oman
- Take overall responsibility for technical and service support for AWP market; manage and provide support/ solutions to key customers
- Expertise in hydraulics, transmission, torque converter, Clutches, axles and engine in overhauling, repairing and troubleshooting along with rock breakers
- Accuracy and Advanced skills in troubleshooting in all equipment's by reading understanding hydraulic and electrical circuits.
- 100% Service Delivery through customer support, operation, and maintenance.
- Introducing cost effective methods and identifying bottlenecks for effective and efficient process delivery and service standards.
- Idea generation in managing resources within the department (Finance and Manpower) to improve the overall profits.

WORK EXPERIENCE

SERVICE MANAGER

Oct 2018 - Present

United Gulf Equipment and Machinery – UAE

REGIONAL – UAE/KSA/OMAN/QATAR/BAHRAIN



- Responsible for the Technical & Product Support to parts, service, sales, & customers of MEWP, AWP, MATERIAL LIFTS (HAULOTTE, PALAZZANI, COMBILIFT) in the GCC Region
- Providing undivided attention to customer service delivery and attend to operational and technical queries.
- Manage the maintenance and repair of light and heavy mobile equipment and machineries (Haulotte, Palazzani, Combilift, and Aisle master, Toyota, Nissan-UD, Mercedes, and Isuzu etc.)
- Responsible of developing new technical innovation & modification
- Support sales & procurement team in identifying the product matches current specification and quality
- Attend meetings & repair of machines in the GCC region ensuring warranty policy of the products as per OEM
- Conduct & prepare Root cause Failure Analysis (RCFA), Asset performance management (APM), comprehensive MIS of vehicles/ equipment with regard to uses, maintenance costs etc.
- Maintain and control spare parts inventory, approves request and forecast.

SKILLS AND STRENGTHS

- ✓ Installation, commissioning, operation, maintenance, repair and reconditioning Construction equipment and machinery i.e., Power Generator, Light/Heavy Earth Moving Equipment, Lifting and Material Handling Equipment
- ✓ Excellent hands on experience in complex system of hydraulics, mechanical engine and hydraulic circuit diagram.
- ✓ Knowledge in MS Office, SAP
- ✓ Work Exposure in multiple brands Terex-Vectra, XCMG, CASE, CAT, Komatsu, JCB, New Holland, Bomag, Hitachi, Bobcat, Dynapac, Doosan, Volvo, Mercedes, Isuzu, Toyota, Nissan, JLG, TCM, Genie, Haulotte, Palazzani and many more

TECHNICAL INNOVATION

- ✓ Construction of Active Shield Bar in Haulotte brands
- ✓ Synchronization of Telescope & Boom operation in Haulotte Telescopic boomlift
- ✓ Air intake system modification in Telehandlers

TRAINING AND SEMINARS

- ✓ CASE SR series Backhoe Loader TIER III, CNH wheel loader 821E, 821F Dubai, United Arab Emirates
- ✓ Haulotte Tech Training - LEVEL-2
- ✓ Perkins Engines - Training , Dubai, United Arab Emirates
- ✓ L&T-CASE Tech training, Level 2 Coimbatore, India
- ✓ Wind energy conversion system, Coimbatore, India
- ✓ Hydraulics & pneumatics seminar, Chennai, India

NON RELATED REFERENCES

Will be furnished upon Request

- Carry out repair and rectify complex system fault in hydraulic, engine and mechanical system with aid of computer diagnostic tools (Optimizer, VCI), precision measuring tools etc.
- Manage a team of 55 including technical supervisors in each branch, Breakdown analysis and preparing projection of maintenance strategy
- Preparing monthly performance analysis of each branch and submits to top management.
- Ensure Departmental KPIs are monitored and maintained
- Monitoring the spare parts consumption and supporting stores to prepare proper stock level.
- Technically Interviewing candidates from Asst. technician to Technician level

PLANT ENGINEER EMIRATES TRANSPORT DUBAI - UAE

Apr 2014 – Aug 2018

مواصلات الإمارات
Emirates Transport 

- Plans and organize the maintenance and repair of all construction equipment (Komatsu, Caterpillar, XCMG, CASE, JCB, Bobcat, Dynapac, Volvo, Bomag, John Deere, Massey Ferguson, Dulevo, etc.) such as Motor graders, excavators, backhoe loaders, wheel loaders, skid steer loaders, compactors, bulldozers, tractors, road sweepers.
- Supervising overhauling and repair on engines, transmissions, hydraulics components.
- Carry out troubleshooting and diagnosis on failure and malfunction on hydraulics, engine and mechanical system failures by mere knowledge and by the aid of schematic diagrams.
- Preparing Major Overhauling Reports, Monitoring SAP with respect to the Job cards and actual consumption of man- hours, materials and resources.

SERVICE ENGINEER – AFTER SALES

Jan 2010 – Dec 2013

FOCUZ EARTHMOVERS   
COCHIN - INDIA

- Closely monitors workshop activities for repairs and maintenance of (Terex-Vectra and Doosan) backhoe loaders and excavators.
- Lead the breakdown intervention team and carry out site equipment rescue, troubleshooting and repair.
- Carry out final inspection and parts request on all equipment under repair and overhauling.
- Perform delicate and dangerous repair such as hydraulic pump, cylinders, common rail engines, and other related components.
- Monitoring Machinery Inventory, pre-delivery, Inspection reports

SERVICE ENGINEER – PRODUCT SUPPORT

2007 – 2009

PSN Construction Equipment
COCHIN - INDIA



TATA HITACHI

Reliable solutions

- Supervises the reactive and corrective maintenance of Tata-Hitachi equipment JD315V EX- series machines
- Perform mechanical inspection and repairs such as fitting and removal of wheel hub bearings, suspension, drive trains, brake system and other related mechanical components.

EDUCATIONAL & PROFESSIONAL QUALIFICATIONS

Bachelors of Engineering, Mechanical

Indian Institute of Engineers - India

Diploma in Mechanical Engineering

Government Polytechnic Technical Education