

Raghunatha MC

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PROFESSIONAL EXPERIENCE

Synopsis of Work Experience

Assistant Manager with total 11.5 years of experience in Supplier, in process, Customer Quality and Driving Quality Management System in In-house and Supplier End

Extensive knowledge on ISO 9001:2015 & IATF-16949:2016 Quality core tools APQP, PPAP, FMEA, Control Plan, and MSA, engineering change management

Professional Experience:

**Assistant Manager -Quality Assurance & Customer Quality | [S.I.S Enterprises Limited],
[Kanakapura Road, Bangalore] | [Since Mar'2021 to till date]**

Current Company Profile:

SJS is a public limited company and one of the leading players in the Indian decorative aesthetics industry. With the ability to design, develop and manufacture a diverse product portfolio for a wide range of customers primarily in the automotive. (IATF 16949) and consumer appliance industries (ISO9001).

Product Category:

Lens mask assembly, Aluminium badges, In-mould label or decoration parts, and chrome-Plated printed Parts, Dials for Instrument clusters, Decals and painted injection moulded plastic parts.

Major Customers:

TVS, HMSI, Bajaj, Hyundai, Maruti Suzuki, Visteon, Mareli, Continental, Renault-Nissan, Royal Enfield, Yamaha, Suzuki, Autoliv, Ather, Samsung, Whirlpool.

Assistant Manager - Quality Assurance in SJS India Ltd (May-2023 to till date)

Key Responsibilities:

- ❖ Customer specific requirements.
- ❖ PPAP, Process audit, Product audit & Process validation.
- ❖ Ensuring Manufacturing process changes are done as per the procedure 4M Change (ECN/PCN Changes)
- ❖ Do it right in charge, Kaizen, IATF16949 documentation.
- ❖ New Product Development and PPAP handover to series Production.
- ❖ 8D Management.
- ❖ Management review meeting.
- ❖ Customer satisfaction monitoring, Complaint Handling and Closure.

- ❖ MSA, Gauge R&R and Operator calibrations.
- ❖ Internal Auditing.
- ❖ Department Business plan.
- ❖ On-Job-Training to Operators & Inspectors.
- ❖ Department KPI and PBR Reviews
- ❖ Review and update Quality documents PFMEA, Quality Standard, Standard Operating Procedure.

Senior Engineer Customer Quality (Mar'2021 to April'2023)

- ❖ Responsible for scorecard management reviews (Customer satisfaction) .
- ❖ Lead cross functional teams assembled to identify the containment, root cause and corrective actions for 0 km and field failure products using various problem-solving tools and methods.
- ❖ Manage and guarantee resolution of customers concerns daily working closely with Production Quality (Incident analysis, Action plan...)
- ❖ Effective closure of Customer complaints with effective 8D methodology, 5W1H and Why-why analysis.
- ❖ Review of Layout inspection and Product audit as per the plan.
- ❖ Preparing and presenting quality data (Improvement Road maps, PPM targets v/s actual and Monthly meetings) to customers (For Tier 1 as well as for OEM's)
- ❖ Recommend and drive improvements to facilitate customer satisfaction.
- ❖ Investigate and recommend processes and improvements for resolving, eliminating, and preventing negative quality issues.
- ❖ Responsible for developing detailed knowledge of the customer's product and processes
- ❖ Meet with customer representatives to provide technical support for product functionality or processing concerns
- ❖ Assist to develop and maintain FMEAs and control documentation to effectively manage risk and meet customer specifications.
- ❖ Preparing annual audit documentation for different customers as well as Certification bodies.
- ❖ Review and approvals of New Product development parts with effective lesson learnt and PPAP Documents.
- ❖ Preparing the Quality plans for inspection with effective lesson learnt

Key Aspects

- ❖ Certified Internal Auditor for IATF 16949, ISO 9001.
- ❖ Successfully handled different OEM customers Complaints and Audits.
- ❖ Successfully Completed TVS System Audit with 7.6 score

Achievements:

- ❖ Planned and Implemented Online Inspection system reducing inspection lead time & errors.
- ❖ Successfully implemented Automatic vision inspection system for defect outflow. (Optical vision based).
- ❖ Contributed for Department Layout change with reduced movement and improved material handling.
- ❖ 1st time participated in ACMA Kaizen competition and won 3 Awards (2nd & 3rd place in Cost category, Special Appreciation in Safety category)
- ❖ Won 8 Gold Award in CCQC@ Bannerhatta (Bangalore) for QCC-6, Kaizen-2 presentation.

- ❖ Won total 3 Awards in individual participation like Poster, Essay & Slogan competition.

Process enhancement and cost control:

- ❖ Identifying & elimination/reduction of non-value-added activities without compromising product quality & process performance.
- ❖ Implementation of 5S and POKA YOKE.

M/S Karnataka Plascom Engineers Pvt Ltd new entity AURO Plascom Engineers LLP – Bommasandra, (since Mar'2014 to Feb'2021)

Company Profile:

KPEPL New entity Auro Plascom Engineers LLP is one of the leading manufacturing of rubber and plastic product industry. With the ability to design, develop and manufacture and (IATF 16949 certified company).

Product Category:

Manufacturing of Injection moulded plastic components for Automotive, Electrical appliance for OEMs.

Major Customers:

TVS, Harita Fehrer Limited, Minda Industries Ltd, IFB Industries Ltd, Roki Minda Co Pvt Ltd, Suprajith engineering, Rajashriya Automotive Pvt Ltd, Wipro, 3M, Ather Energy Pvt Ltd, Sentec.

Job Profile: Quality Assurance.

- ❖ Responsible for customer satisfaction assessment and improvements.
- ❖ Astute in making agreements of inspection & Sample submission as per customer requirements and submission of relevant documents for approval, also get approval for the same.
- ❖ Handled preparation of Production Part Approval Process (PPAP) documents.
- ❖ Ensured procedure and work instructions updating respect to any changes in the process or in customer end.
- ❖ Driving the efforts for validation and revalidation of process along with production head.
- ❖ Die life, Tool life monitoring and preparing replacement plans.
- ❖ Analysed the process are in control through process capability studies and responsible for updating the reports in customer portal every month.
- ❖ Responsible for conducting R&R study, MSA study to ensure performance of Gauges and Instruments.
- ❖ Monitoring the Cost of Poor Quality, Cost to Quality and feedback to management every month.
- ❖ Coupled with good comprehension of reducing the PPM by Initiating corrective and preventive action based on in house rejection and customer complaints & making the error proofing (Poka yoke) for the same.
- ❖ Maintaining gauges, instruments, and monitoring calibration status for all equipment.

- ❖ Deftly managing supplier quality audit as per plan and conducting the monthly meeting to suppliers for quality issues.
- ❖ Working with suppliers to identify root cause of quality problems and monitoring effectiveness of corrective actions.
- ❖ Proficient in Supplier assessment evaluation and audit & preparation of quality standards and meeting the goals within the cost, time & quality parameters.
- ❖ Monitoring rejection and rework parts through Rejection Tracking records and Deviation records.
- ❖ Evaluate supplier quality performance & initiate action to improve quality.
- ❖ Assuring Quality & maintain quality related documents & records at incoming, In process & Pre dispatching stages.
- ❖ Initiate and implement improvement like 5s, Kaizen & Continual improvements.
- ❖ Testing of incoming plastic raw material.

Achievements:

- ❖ Successfully Implemented Poka Yoke for in insert moulding to eliminate tread miss/insert miss & machine stoppages.
- ❖ Successfully Implemented Poka Yoke for punching machine (Safety Poka Yoke).
- ❖ Successfully achieved Platinum rating for the year of 2018-21 from TVS.

M/S Adept Polymers Pvt Ltd. – Peenya, (since Sep'2011 to Mar'2014)

Job Profile : Quality Control Department

Product Category:

Manufacturing of Injection moulded plastic components for Automotive, Electrical appliance for OEMs.

Major Customers:

ABB, Continental, Copper Busman, TYCO etc..

Role: QC Engineer

- ❖ Lot sampling and accurate inspection of material received.
- ❖ Final Inspection Report making as per the customer requirements.
- ❖ Maintaining inspection records, procedures, packaging, and equipment in compliance with the company's QMS.
- ❖ Record and publish inspection results and take action on material disposition.
- ❖ Communicating the issues on time to the concern personal for taking necessary Actions.
- ❖ Scheduling the shift inspectors according to the load and monitor their works.
- ❖ Monitoring rejection and rework parts through Rejection Tracking records and Deviation records.

M/S Mysore Electrical Industry. (since July'2010 to July'2011)

Job Profile: ATS Training in assembly..

Professional Qualifications

- ❖ Diploma -Mechanical Engineering
- ❖ ITI Fitter
- ❖ ATS Training
- ❖ SSLC

Personal Dossier

NAME : Raghunatha MC
DATE OF BIRTH : 14-06-1991
FATHER NAME : Chikkanna
MOTHER NAME : Kalavathi
AGE : 32
MOTHER TONGUE : Kannada
NATIONALITY : Indian
MARITAL STATUS : Married
LANGUAGES KNOWN
Read : Kannada, English, Hindi.
Write : Kannada, English, Hindi.
Speak : Kannada, English, Hindi, Tamil,

PERMENENT ADDRESS : Magadirangappana Palya, Marikuppe Post
Solur Hobli, Magadi Taluk
Ramanagara District -562127

CURRENT ADDRESS : Mrs.Nagamma w/o Sri.Srinivas K
#43, Ground Floor Thathaguni,
Kanakapura Main Road
Bangalore -560062

Declaration

I hereby declare that particulars furnished above are true to the best of my knowledge and belief.

Date:
Place:

Yours Sincerely,

Sign: _____
(RAGHUNATHA MC)