

MITCHELL DEATON

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📍 Wilmington, OH 45177

PROFESSIONAL SUMMARY

Experienced Supervisor guiding team members to ensure timely project completion. Responsible for task delegation, employee training, offering constructive feedback, resolving interpersonal conflicts, and enforcing company policies. Possesses outstanding communication and active listening abilities. Delivers leadership and a clear vision that motivates teams to achieve their objectives.

SKILLS

Project Management

Process Improvement

Strategic Planning

Data Analytics

Logistics Coordination

Goal-Oriented

Problem-Solving

EDUCATION

Wilmington College

Wilmington, OH • July 2022

Bachelor of Arts: Business
Administration and Management

Sinclair Community College

Dayton, OH • May 2016

Associate of Applied Science

MEMBERSHIP

Leadership Clinton, Class of 2025

WORK HISTORY

LGSTX Services, Inc. - GSE Maintenance Supervisor

Wilmington, OH • 06/2021 - Current

- Oversee 30 direct reports who work to maintain a preventative maintenance schedule as well as reactive repairs on 800 pieces of fleet equipment located at Wilmington Airpark.
- Utilize fleet maintenance software to track and analyze operational data.
- Gasoline, diesel, and electric vehicle fleet maintenance experience.
- Complete MBR meetings with customers showing equipment downtimes, PMI completion percentages and site projects related to the customer.
- Complete daily payroll and comparison of billable versus non-billable hours.
- Generate equipment repair estimates including parts, labor, and lead times.
- High emphasis on training regarding equipment operation and repairs.
- Enhance communication within the team by holding regular meetings and encouraging open dialogue among all members.
- Identify unsafe or unhealthy workplace conditions or hazards to enforce safe work practices and procedures.
- Cultivate positive relationships with vendors to deliver a timely and cost-effective supply of services and materials.
- Identify operational inefficiencies and implement corrective measures, leading to an overall increase in effectiveness.
- Handle customer complaints, resolve issues, and adjust policies to meet changing needs.
- Maintain compliance with company policies, objectives, and communication goals.
- Streamline operations for increased efficiency through regular process reviews while implementing necessary changes.
- Establish performance metrics for the team, consistently track progress towards goals and adjust as needed.

LGSTX Services, Inc. - Lead Equipment Maintenance Technician

Wilmington, OH • 08/2016 - 06/2021

- Supervise three full-time mechanics, coordinate work to ensure department goals are met and a quality product is delivered.
- Mentor new employees on LGSTX policies.
- Inspection, maintenance, repair, and overhaul of all airport ground support equipment (powered and non-powered).
- Diagnose and resolve repair/maintenance problems; remove malfunctioning ground support equipment from service and ensure equipment is not returned to service until malfunction has been accurately diagnosed and repaired.
- Utilize appropriate tooling, equipment, and material to accomplish maintenance functions including but not limited to inspections, troubleshooting, repairing, removing, and replacing components on all ground support functions.
- Implemented cost-saving measures through the optimization of spare parts inventory management practices.