

MOSTAFA ABOUELHASSAN

Mechanical Engineering | Workshop Manager

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[LinkedIn](#)

CAREER SUMMARY

Dedicated Mechanical Engineer with extensive experience and technical proficiency in delivering top-notch vehicle service and technical support. serving as Workshop Manager, excel in managing workshop operations, overseeing customer relations, and ensuring the timely delivery of serviced units. Skilled in testing processes and liaising with senior technical support teams to keep the workshop updated with the latest service bulletins and technical information. With expertise including developing efficient workflows and enhancing operational performance to meet customer needs effectively.

SKILLS

- Mechanical Design Proficiency.
- Vehicle Diagnostics.
- Technical Documentation.
- Repair Techniques.
- Quality Assurance.
- Maintenance Scheduling.
- Safety Standards Compliance.
- Equipment Calibration.
- Problem-Solving and Negotiation.
- Continuous Learning.
- Teamwork and Collaboration.
- Conflict Resolution.

PROFESSIONAL EXPERIENCE

Aldahayan Toyota Trading Company

Jul 2016 - Present

Workshop Manager

- Oversee, coordinate, and schedule the activities of workers involved in the repair and maintenance of various equipment, including vehicles, industrial machinery, and heating systems.
- Create strategies to meet work schedules and align activities with other departments to ensure efficient operations.
- Procure materials and supplies as necessary to maintain smooth workshop operations.
- Identify and resolve work-related challenges, proposing effective measures to enhance productivity and efficiency.
- Conduct training sessions or arrange for the development of staff, ensuring they are equipped with the necessary skills and knowledge.
- Make recommendations regarding hiring and promotion decisions to build a strong and capable team.
- Ensure compliance with safety standards and regulations within the workshop to maintain a safe working environment.
- Prepare production reports and other relevant documentation to track performance and inform management.
- Manage overall workshop operations while supervising apprentices, helpers, and laborers to ensure high-quality service delivery.

Egyptian Air Force

Apr. 2012 - Oct. 2014

Workshop Manager

- Held the position of Lieutenant and Service Engineer in the Air Ground Equipment Department.
- Tasked with creating and implementing maintenance schedules as well as managing breakdown repairs.
- Managed inventory of oils and parts necessary for maintenance and repairs.
- Conducted training for staff on new model repairs and routine maintenance.
- Reported equipment status to management to ensure operational readiness.

EDUCATION

MBA | Minjiang University • Fuzhou, Fujian, China | Mar 2015 - Nov 2015

- Completed an intensive scholarship program with practical training provided by New Hope Co., China.
- Achieved an overall score of 89.48%.

Bachelor's Degree in Power Mechanical Engineering | Alexandria University | Sep. 2005 - June 2011

- Graduation project focused on the design of an electric forklift with a capacity of 5 tons.

COURSES & CERTIFICATION

- Various courses and exams from Toyota Saudi Arabia (Environmental, Warranty Handling, TSA21, Parts Handling and Distribution, Managerial).
 - Certificate of experience from the Egyptian Air Force (3 years as Lieutenant in Aerospace Ground Equipment).
 - Certification of completion in Rotary Equipment Studies from OGS & The Northern Alberta Institute of Technology.
 - IELTS Certification with a score of 7.
 - Completion of Mechanical Maintenance Training Program from Abu Qir Fertilizers.
 - Completion of Training Program in Power Stations from Alexandria Petroleum.
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LANGUAGES

Arabic: Native **English:** Fluent - **IELTS Score 7**