

Luis A. Feliciano

Contact

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Key Skills

Microsoft Office
Sap
Solumina
Shipping
Receiving
Bilingual

Activities and Interests

Team Building
Conversations
Dancing
Travel

Objective

I am a passionate and dedicated professional who harnesses my skills to cultivate a vibrant and positive work environment. I am eager to embrace opportunities that not only challenge me but also pave the way for meaningful personal and professional growth.

Experience

Warehouse associate
September 2024— Present
Target • Windsor CT

My responsibilities encompass careful selection, efficient storage, meticulous packing, and diligent monitoring of our inventory, including products and equipment. Additionally, I am involved in the seamless shipping and transportation of customer orders, ensuring a smooth and delightful experience for our clients.

Customer Accounts Manager
January 2024— September 2024
Aarons • East Hartford, CT

At Aaron's, I proudly managed customer accounts while skillfully addressing inquiries and resolving issues. My role required me to process payments efficiently and achieve company standards for non-renewal closing percentages, all while maintaining meticulous records. I also showcased my commitment to teamwork by collaborating with our delivery drivers, ensuring that our customers received their furniture smoothly and on time.

Production Lead
June 2022— December 2024
Pratt & Whitney • East Hartford CT

Responsibilities check in on inbound receiving trailers, planning staffing for the operation, moving staff around to the need of the production that is required in day to day basis. Sending an end of shift notes to the next shift communicating on the production that was completed for the day. Handle start ups with incoming important news.

Warehouse associate
December 2021— June 2022
Pratt & Whitney • East Hartford CT

I packed, processed and ship material out the building daily, restocked boxes and used the forklift to get any pallets I need for the end of my shift. I used Excel to log what I shipped out.

Forklift Operator

2020-2021

Simos • Pottsville, PA

- Skillfully operate industrial trucks to efficiently load and unload materials and deliveries.
- Seamlessly transporting materials to and from storage areas, machines, and loading docks.
- Maximizing operational efficiency by strategically optimizing loads.
- Vigilantly identifying and addressing any damage to vehicles.
- Expertly managing inventory through advanced RF scanning equipment.
- Committed to upholding the highest safety protocols to ensure a secure work environment.

Express Transfer & Trucking

2018-2020

Supervisor • Pennsauken, NJ

- Oversee and inspire warehouse staff while managing daily operations.
- Strategically assess and enhance warehouse productivity, providing insightful reports.
- Efficiently track and coordinate the receipt, storage, and prompt delivery of goods and materials.
- Proactively order supplies and ensure optimal inventory levels are maintained.
- Rigorously verify orders, bills, received items, inventory, and deliveries for precise accuracy.
- Diligently maintain records, communicate pertinent information, and prepare essential documentation.
- Uphold the highest health and safety standards while ensuring basic maintenance is consistently achieved. - Conduct thorough daily inspections of the warehouse grounds to ensure a safe and organized environment.
- Seamlessly coordinate and maintain fleets and equipment to support operations.
- Foster clear communication and collaboration with other departments and customers to drive success.

Education

2010-2024 Jules E. Mastbaum High School

High School Diploma • Philadelphia, PA
