Jovani Jean-Charles

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| github.com/Jovanijc92 |

SKILLS

AutoCAD

- Completed introductory course that went over a range of AutoCAD tools
- Draw tools, Modify tools, Annotation tools, and Layer creation/management

Drafting

- Ability to read, interpret and create technical drawings. Working knowledge of software, file management, and data entry

Excellent Communicator

- Ability to simplify complex products and communicate improvement goals through stages of process

EXPERIENCE

Amazon.com | Warehouse Associate — Windsor, CT | 04/2021-04/2022

- Worked to consistently pick orders and maintain inventory/quality control in a customer obsessed work environment. Ability to pay attention to detail and multitask

Uber/GrubHub | Food Delivery Driver — Norwalk, CT | 11/2019-03/2021

- Fast & Efficient food delivery driver. High acceptance rating and good reviews
- Maintained responsibility with minimal supervision

Lowe's Home Improvement | Customer Service Associate — Norwalk, CT | 02/2017-11/2019

- Ensured customer satisfaction by delivering an exceptional consumer experience to customers
- Ability to package sales with company provided installations

Sono Grocery | Cashier — Norwalk, CT | 06/2011-01/2017

- Maintained good rapport with customers and generated a solid consumer base
- Maintained checkout area, Managed register, Developed math skills and cash regulation
- Honest and Reliable employee for a Family-Owned Business

EDUCATION

Porter & Chester Institute | Computer Aided Drafting & Design — Waterbury, CT | 03/2022 – 03/2023

- A Career program that develops students to be fluent in AutoCAD, Revit, and SolidWorks software's
- Microsoft Word, Excel, and PowerPoint

Purdue University | Lean Six Sigma Green Belt Certification — West Lafayette, Indiana | 01/2022-03/2022

- Earned a certificate in process improvement through waste management techniques and statistics

Norwalk High School | High School Diploma — Norwalk, CT | Class of 2010