



FAROUK MEJDOUB

PROJECT MANAGER

CONTINUOUS IMPROVEMENT SPECIALIST

13 years' Experience

Professional Summary

Analytical and results-driven **Project Manager** with 13 years of experience leading **data-driven improvement initiatives** and **digital transformation** across logistics, semiconductors, and manufacturing industries. Proven ability to translate **complex KPI data** into actionable insights and **process optimization**. Strong record in **building performance culture**, managing **stakeholder relationships**, and implementing **BI dashboards** for **service delivery KPI monitoring**. Skilled in leading **cross-functional** teams and **deploying data analytics** models to enhance performance, cost efficiency, and customer satisfaction.

Contact



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Dilbeek, Belgium

Core Competencies

- Service Delivery KPI Analysis & Reporting
- Digitalization & Process Optimization
- Data Analytics, Modeling & Visualization (Power BI, Tableau)
- Vendor & Stakeholder Management
- Hypercare & New Business Implementation
- Continuous Improvement (Lean Six Sigma, PDCA, Kaizen, VSM, Kanban, 5S, OEE, MUDA, GEMBA, PDCA, Ichikawa, A3)
- Project & Change Management (Agile & Waterfall)
- Cross-Functional Collaboration & Communication

Education

- **Master's Degree** – Optimization & Modernization of Enterprises (2016)
Virtual University of Tunisia
- **Engineering Degree** – Industrial engineer (2013)
ENIM – National Engineering School of Tunisia

Certifications

- PMP - Project Management Professional (2022)
- Lean Six Sigma Green Belt (2018)

Interests

- Snorkeling (Since 2016)
- Home labbing
- strategy games (Since 2014)
- Animals
- Jogging

Professional Experience

DPD (*Logistics – Brussels*) - Cross-Functional Project Manager | 2023 - Present

- Led data-driven improvement initiatives across operation, aligning with global performance standards.
- Built and managed Power BI performance dashboards for **operational KPIs, trend analysis, and executive reporting**.
- **Captured €1M/year** in previously missed revenue through **process automation** and **KPI-driven actions**.
- Worked **cross-functionally** with IT, Finance, Operations, and Customer Service to **align data and improve end-to-end visibility**.
- Supported hypercare for new processes implementations, ensuring **process quality** and **stakeholder alignment**.
- Drove a performance culture through **structured governance, KPI ownership, and analytics-based** decision-making.

Capgemini Engineering (*Consultant – Brussels*) | 2019 - 2023

IMEC (*Semiconductors / Electronics R&D – Leuven*) - ASIC Industrialization Project Manager

- Managed a diverse **global project portfolio** (aerospace, electronics, trading) ensuring on-time delivery, quality, and client satisfaction.
- **Developed and executed** comprehensive **project plans** with defined milestones, deliverables, and risk mitigation measures.
- Acted as the **primary customer interface**, maintaining transparent communication and stakeholder alignment.
- **Controlled project budgets** by tracking financial performance, optimizing costs, and driving supplier negotiations for savings.
- **Led cross-functional teams** and **suppliers** across multiple countries (USA, France, Korea, Singapore, China) to ensure operational excellence.
- Oversaw supply chain and product industrialization, managing the transition from engineering to full-scale production efficiently.

GSK (*Pharmaceuticals – Wavre*) - Operational Excellence Project Manager

- Enhanced operational performance by improving tier meetings and **KPI tracking**, leading to a **3% OEE increase**.
- Revamped and automated the OOE monitoring tool, reducing unknown downtime from **70% to 4%** for greater process visibility.
- Trained and coached supervisors to conduct **data-driven** problem-solving sessions, increasing sessions from 1 to 8 per month.
- Supported the implementation of the GSK Production System (GPS) and a sustained **5S culture** with **stronger visual management**.
- Achieved €420K annual savings by **optimizing workload balance**.

Marquardt (*Automotive – Tunisia*) - Continuous Improvement engineer | 2013 - 2019

- Led **process digitalization** and **automation projects** across production and logistics processes, improving efficiency.
- Reduced **changeover times by 75%**, improved **spatial utilization by 40%**, and increased **on-time delivery** from **60% → 90%**.
- Introduced **Kanban** and **visual management** systems to enhance inventory accuracy and supply chain visibility.
- Established **KPI-driven performance tracking** and training programs that fostered a **continuous-improvement culture**.