



MOHAMED ASHIR

Doha, Qatar | +974 50 283 048 | makalanad@gmail.com

Highly Reliable, Self-motivated and enthusiastic worker with vast experience in many different fields. Confident, hard-working, and committed to seeing results in whatever position I am in. Reliable and dedicated to finding a place that will benefit from my superior skill set and energetic drive. I am Interested In leveraging my skills with a rapidly growing dynamic company that has plans for ambitious growth.

Professional Experience

Ground Operation Agent

| Qatar Aviation Services |

Hamad International Airport, Qatar | April 2022 – Present|

Duties and responsibilities:

- Ensure ramp areas are safe and free of Foreign Objects Debris (FOD) and that all ground service equipment is properly maintained.
- Marshal aircraft to and from gates when necessary.
- Placement of chocks and cones around the aircraft.
- Load & Unload passenger luggage, air cargo, bulk / containers/pallets, to and from the aircraft onto the carts and/or dollies.
- Provide assistance for Pushback/towing and Turnaround operations.
- Provide proper handling of luggage/cargo which requiring special care.
- Drive and/or operate ground support equipment which may include baggage tugs, baggage carts, aircraft steps, belt loaders, aircraft ground power units, tow bars, container loaders, aircraft de-icing units, cargo dollies and passenger vans.
- Report all equipment malfunctions to the appropriate team Managers.
- Comply with Standard Operating Procedures (SOP's).
- Maintain the highest standards of safety and security at all times.

Ground Operation Agent

| Emirates Group – Dubai International Airport, UAE | May 2016 – Jan 2021

Duties and responsibilities:

- Driving & operating technical equipment
- Responsible for loading and offloading activities safely
- Retrieves and stores unit load devices and cargo to/ from various areas (workstations, ramp, customer acceptance and delivery docks)
- Transfers unit load devices baggage dollies and urgent documents within the Cargo Terminal and Turnaround areas.
- Check aircraft doors to avoid any damage when loading and offloading.
- Provide assistance for Pushback/tow operation.

Personal Info

Date of Birth:- February 11th 1993

Nationality :- Indian

Driving License status

Valid UAE / INDIA Driving License for LMV/ NO.3.

Communication Skill

- English, Arabic, Hindi and Malayalam.

Area of Expertise

- Airport Ramp Operations
- Sales and Marketing.

Key Skills & Abilities

- Good interpersonal relation.
- Effective working in minimum supervision or as a cooperative team.
- Ability to work alone or as part of a team and perform and handle duties under work stress.
- Identify areas of improvement and establish innovative or adjust existing work procedures and practices.

Academic Records

- HSE | Board of Public Examination, Kerala |
- SSLC | Board of Public Examination, Kerala |
- Diploma in Computer Applications and Graphic Designing.

Technical skills

- Handling Ms Office Applications, ERP Software's and Most of the other Applications.

- Make sure aircraft structure is clear from any barrier to avoid any ground crash
- Follow safety rules and Complying with all airport authority and carrier security requirements.

Sales Assistant

| SAYIDATY GIFTS- Dubai. UAE | JULY 2013 – Aug 2015

Duties and responsibilities:

- Ordered and managed stock; stocked shelves.
- Served and assisted customers on checkouts.
- Answered the phone and helped with queries/complaints, remaining professional at all times.
- Helped train new members of staff.

Sales Man

| HAKIM HASSAN TRADING L.L.C- Dubai. UAE | JUNE 2011 – JUN 2013

Duties and responsibilities:

- Acknowledging and approaching customers, establishing customer's needs.
- Ensuring the complete, full range of stocks is on display at all times.
- Assisting in stock control, check and count goods.
- Ensuring that a high degree of security on stocks and cash prevails at all times.

DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Thanking you,

MOHAMED ASHIR