

Andre Brown

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Summary

I am a highly motivated and tremendously hard working individual. I have always worked hard and to my fullest potential.

- Highly motivated with an ability to adapt on the fly and provide exceptional customer service
- Personable cashier/sales who works well with others and multitasks well
- Proven track record of high integrity and professionalism
- Experience in a fast-paced and energetic environment that prioritizes customer needs and concerns
- Customer service representative able to resolve customer concerns and problems quickly and efficiently
- Friendly, outgoing guest service agent with [x] years of experience providing superior customer service
- Proven track record of multitasking, attentiveness and courtesy
- Maintain a compassionate and positive attitude and a friendly and welcoming demeanor during customer interactions
- Outgoing and friendly customer service representative with [x] years of experience providing incomparable customer service and maintaining a polite, friendly, and professional demeanor

Education

Windsor High School | Windsor , CT
06/2013

Skills

Customer service, Food service, Communication skills, Guest services, English, Physical examinations, Leadership, Restaurant experience, Sales, Cashiering, Hotel experience, Forklift, Packaging, Basic math, Load & unload, Order picking, Order picking

Experience

Trader Joe's | CT, Glastonbury
Cashier/Sales Associate | 11/2022 - 03/2023

- Assisted customers with sales transactions accurately and efficiently, including cash, check, card and layaway payments.
- Created a world-class experience for customers using top-notch communication skills.
- Completed daily cash and credit sales reports for supervisors and store managers.
- Stocking shelves during live action and consistently assisting customers with finding products or directing them in the correct area.
- Operating pallet jack to assist with unloading truck delivery.
- Sorting\sifting through veggies and fruits to find spoiled products. as well as sharing/spoiling out donations for local pantries.
- Collecting carts in the rain/snow/sleet
- Daily Checking for improper or outdated products to "share-out"
- Cleaning bathrooms/break room to guarantee customer/employee satisfaction
- Sweeping/mopping floors of the store at the end of the night
- Cleaning coffee station daily
- Restocking bags at cashier stations

Allard Send | CT, Windsor
Team Leader | 03/2013 - 12/2022

- Managed a team of [x] employees, directing them in customer service and sales activities
- **Load, pack and unload items with care.** Ensure that no items are damaged while moving. Carrying heavy furniture up and down stairs of all different shapes and sizes with no damage to any property. Effortlessly placing furniture in the requested positions at the new location. Take inventory of items and ensure that no items are lost during transportation.
- Spending days out on the road, traveling from state to state. 100s of hotel stays
- Maine - FL Keys
- Ability to assemble/disassemble furniture quickly and properly
- Plenty of google reviews
- Defusing heated situations between coworkers
- Loading the trucks (16ft-72ft) with precision to ensure that the cargo stay in place with minimal shifting

- Have transported cars bodys, motorcycles, mopeds, kayaks, pianos, armories, full house, half house, one room, storage units, business furniture, closeouts,
- Assess the house layout to get an idea of how to properly stack the truck.

Wentworth Restoration and Home Improvements | CT, Windsor

Laborer/Equipment Operator | 08/2021 - 11/2022

Maintains gardens and lawns, including mowing, trimming, pruning, raking, and weeding. Waters plants and lawns and adds fertilizer as needed. Installs outdoor lighting and sprinkler systems. Removes snow, ice, and leaves as needed.

1. Maintained established lawns using pesticides and fertilizers.
2. Planted new trees and trimmed the branches on existing trees.
3. Mowed lawns and trimmed edges.
4. Followed the guidance of landscape designs and installed all required features.

Mahaney's | CT, Windsor

Line Cook/Prep Cook | 08/2016 - 10/2017

Food preparation.

Safe food and knife handling.

High attention to detail.

Expertise in seasoning, garnishing, and creative displays.

High-volume, fast-paced work ethic.

Ability to stay calm in high-stress situations.

Team player with excellent communication.

Whistle Stop Station | CT, windsor

Line Cook/Prep Cook | 05/2014 - 09/2016

Marriott International | CT, Windsor

08/2013 - 06/2015

- Developed a reputation for exceptional housekeeping services and received top ratings for [x] years
- Created a clean and well-managed work environment by keeping the building clean and tidy
- Trained [x] new employees in housekeeping and janitorial techniques
- Maintained a clean and orderly environment and earned a [x]% employee satisfaction rating
- Helped train [x] new employees in house cleaning methods and procedures, cleaning an average of [x] rooms per week